

Subject: SCR Rotisserie Power Supply Service Pack and KFC 8-Head SMS Control Repair

Date: 05/28/21

Region: Global

Models Affected: SCR Rotisserie and KFC 8-Head Open/Pressure Fryers with SMS control

Summary

SCR Rotisserie

Starting in April 2021, SCR Rotisserie units are built with a new power supply P/N 177849 which is not backwards compatible to the previous design. For units built before serial number break CA2104001 (SCR 6/12) and CB2104001 (SCR 8/16), power supply service pack P/N 181682 is required for service. It includes hardware to make the new power supply compatible. Due to the power supply design change, the previous power supply P/N TS13-001 will no longer be sold for use on the SCR Rotisserie. Additionally, SCR power supply and speaker assembly P/N 49686 will no longer be sold, because its design has changed and it's not backwards compatible.

KFC 8-Head Open/Pressure Fryer

Due to the power supply design change, the previous power supply P/N TS13-001 will no longer be sold for use to repair the KFC 8-head open/pressure fryer SMS controls. For future service of power supply issues on SMS controls, replace the control.

Part Numbers

Order the following.

Part #	Description	Stocking Level	Qty.
181682	Power supply service pack, before S/N break: - SCR 6/12 - CA2104001 - SCR 8/16 - CB2104001	B	1
177849	Power supply, after S/N break: - SCR 6/12 - CA2104001 - SCR 8/16 - CB2104001	B	1
49813	Power supply harness, before S/N break: - SCR 6/12 - CA2104001 - SCR 8/16 - CB2104001	-	1
180783-001	Power supply harness, after S/N break: - SCR 6/12 - CA2104001 - SCR 8/16 - CB2104001	-	1
TS13-001	Power supply, Not Sold	-	-
49686	Power supply and speaker assembly, Not Sold	-	-

Warranty

Parts includes a 90-day parts warranty from the date of install.

Questions

For further information, please contact Technical Services using one of the following options:

Email: technicalservices@hennypenny.com

Call:

- U.S. and Canada: +1-800-417-8405
- Global: +1-937-456-8405

Text: +1-937-456-8405

[Live chat](#) via the Henny Penny website, extranet, or customer support website.